

**CRIME AND CRIMINAL TRACKING
NETWORK AND SYSTEMS
(CCTNS) PROJECT**

EXPRESSION OF INTEREST

For short-listing agencies for
implementation of
GIS based Crime Analytics solution
under CCTNS project

**NATIONAL CRIME RECORDS BUREAU (NCRB)
MINISTRY OF HOME AFFIARS
GOVERNMENT OF INDIA**

Notice for EoI

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DISCLAIMER

The CCTNS project is the mission mode project (MMP) of the National e-Governance Plan (NeGP) being implemented by MHA. NCRB is the national level nodal agency for implementation, monitoring and coordination of CCTNS project.

This Expression of Interest document is being issued on behalf of Ministry of Home Affairs (MHA) by National Crime Records Bureau (NCRB) as the first step of a two step bid process for selection of eligible agency for implementation and maintenance of the GIS based Crime Analytics solution under Crime and Criminal Tracking Network and Systems (CCTNS) project. The GIS based Crime Analytics solution sought under this Expression of interest would primarily function as a specialized solution which would interface with the CCTNS application (Customized Core Application Software), other crime and criminal databases and associated databases hosted at the States/UTs and the Centre. The GIS based Crime Analytics solution would analyze data from multiple sources including CCTNS application for generation and dissemination of predictive crime patterns/modus operandi patterns/relevant alerts/information inputs/intelligence reports to the designated police functionaries for improved crime and criminal investigation outcomes.

The sole objective of this document is to solicit Expression of Interest (EoI) from eligible agencies to be short-listed for consideration for a further bid process, wherein a Request for Proposal (RFP) would be issued to the short-listed agencies based on the evaluation of EoIs, for selection of a Solution provider for implementation of GIS based Crime analytics solution.

This document has been prepared on the basis of information that is presently available with MHA and NCRB and that which is publicly available. While this document has been prepared in good faith, no representation or warranty, express or implied, is or will be made, and no responsibility or liability will be accepted by MHA, NCRB or any of their employees, advisors or agents appointed by MHA/NCRB as to or in relation to the accuracy or completeness of this document and any liability thereof is hereby expressly disclaimed. Interested Parties may carry out their own study/ analysis/ investigation as required before submitting the EoI.

This document does not constitute an offer or invitation, or solicitation of an offer, nor does this document or anything contained herein, shall form a basis of any contract or commitment whatsoever.

Some of the activities indicated to be carried out by MHA/NCRB subsequent to the receipt of the responses are indicative only. MHA/NCRB has the right to continue with these activities, modify the sequence of activities, add new activities or remove some of the activities, as dictated by the best interests of the project.

Table of Contents

1.	Purpose of the Expression of Interest	5
2.	Background on CCTNS.....	5
	2.1 Specialized Solutions and Infrastructure as part of CCTNS project.....	6
	2.2 GIS based Crime Analytics Solution	6
3.	Outline of Scope of Work, Functional Requirements and Implementation strategy.....	7
	3.1 Indicative scope of work.....	7
	3.2 Brief Functional Requirements for the GIS based Crime Analytics solution.....	8
	3.3 Indicative implementation strategy and requirements.....	10
4.	Instructions to bidders	11
4.1.	Submission of EoI:	11
	4.2. Pre-qualification Criteria	13
	4.3. General Instructions	13
	Appendices.....	15
	Appendix I: Covering letter from the Agency.....	15
	Appendix II: INDEX OF FORMATS & SUPPORTING DOCUMENTS	17
	Appendix III: Formats for Responses.....	19

1. Purpose of the Expression of Interest

The National Crime Records Bureau (NCRB), Ministry of Home Affairs (MHA), invites Expression of Interest from eligible agencies to shortlist them for issue of an RFP for a further bid process for selection of a national level implementation agency for a) Implementation of GIS based Crime Analytics solution (GCA) solution and b) Annual technical support and maintenance of the GIS based Crime Analytics solutions including software, IT infrastructure and other associated hardware and networking solutions.

The implementation agency would be selected through this bid process by the National Crime Records Bureau (NCRB), Ministry of Home Affairs (MHA), under guidance from Department of Information Technology (DIT) and other agencies. The GCA solution would be implemented at the national hub and designated supervisory offices/police stations in each State/UT based on the requirements proposed by States/UTs. NCRB reserves the right to determine the list of agencies after evaluation of EoIs for issue of RFPs and further participation in the bid process. RFPs would be issued to the short-listed agencies after evaluation of EoIs. The short-listed agencies would submit Technical and Commercial proposals in response to the RFPs. After evaluation of technical and commercial proposals, the most qualified agency would be selected as the national level service provider for implementation and maintenance of GCA solution under CCTNS project.

2. Background on CCTNS

The CCTNS project is the mission mode project of the National e-Governance Plan (NeGP) of Government of India to provide a comprehensive integrated application platform and a nation-wide networked environment for sharing real time crime and criminal information across more than 15000 police stations, nearly 6000 higher offices in 28 States and 7UTs of the country.

As a part of the CCTNS project, a Core Application Software (CAS) is being developed by NCRB. The CAS is the core application framework which would be handed over to the States/UTs for further customization and enhancement, in line with State-specific requirements. The CAS is being designed to cater to the core crime and criminal investigation functions in addition to other related policing functions. The CAS would also have capabilities to interface with external agencies like Transport, Passport, etc for enabling crime and criminal tracking functions. Detailed information on CCTNS project can be accessed through the NCRB website (<https://ncrb.nic.in>).

To further enhance the crime and criminal tracking functions and improvement of efficiencies and effectiveness of policing functions, the CCTNS project also provides for specialized solutions and specialized infrastructure. This Expression of Interest document is for the purpose of short listing agencies for issue of RFP for selection of a national level agency for implementation GCA solution under CCTNS project.

2.1 Specialized Solutions and Infrastructure as part of CCTNS project

Specialized solutions and infrastructure are a subset and an integral part of the overall evolution of the CCTNS project implementation in the country. Whereas the Core Application Software (CAS) will provide an integrated solution to connect the policing system in India, various specialized solutions will leverage the wealth of information generated by CAS and would either directly or indirectly enable in performing various downstream operations like analytics, integrated data management, generating timely alerts to help serve among others the following objectives:

- Present an integrated view of information as required by various end users through providing intelligent analytics tools
- Providing historical, present and predictive analysis of data to generate timely alerts and identification of modus operandi patterns for enabling lower response times to crime and criminal investigation and crime prevention.
- Provision of geographic, situational and location context to the site of incidents/crimes.
- Providing for solutions for creation of a unified command and control structure for effective crime and criminal investigation.
- Provide for multi-modal biometric solutions in combination with information generated through CCTNS for establishing unique identities of criminals/suspects/witnesses and other individuals related to criminal justice functions as designated by law.

2.2 GIS based Crime Analytics Solution

One of the key foundations of CCTNS project is efficient tracking of crimes and criminals across jurisdictional boundaries for better crime investigation, crime control and crime prevention. This outcome requires enabling of the following capabilities.

- i) Analysis of data from various information sources for generation of insights for investigation, intelligence inputs, patterns and trends, modus operandi for initiating timely steps for efficient investigation, crime prevention and resource planning.
- ii) Overlaying various dimensions of data over the basic crime and criminal information from CCTNS applications to generate inputs for historical, current and predictive analysis.
- iii) Enabling a single search across multiple Police and other associated information sources/databases for generation relevant inputs for effective crime control and crime prevention.
- iv) Providing a GIS based location context to the output from analytics for effective presentation of information to supervisory officers and designated investigation officers.
- v) Development of a robust data quality and data integration platform at the backend for cleansing and preparation of data from multiple information sources before application of analytics to the crime and criminal data.
- vi) Integrated view of relevant information for supervisory officials and various other designated staff through customized data visualization and presentation functionalities for enabling strategic and tactical planning.

- vii) Provision for collaboration and communication solutions, for dissemination of information inputs generated through analytics, through various modes of communication to designated officials.

To enable the implementation of the above, a comprehensive GIS based Crime Analytics solution has been provisioned under CCTNS project as a specialized solution.

3. Outline of Scope of Work, Functional Requirements and Implementation strategy

3.1 Indicative scope of work

The GIS based Crime Analytics solution under CCTNS project would be implemented by the solution provider selected through this bid process for implementation of the following scope of work.

- 1) Comprehensive assessment of user requirements for design, development and maintenance of the GIS based Crime Analytics solution for CCTNS project. The system study for requirements finalization would also inter alia include assessment of business and technical architecture requirements, performance requirements, networking, data quality and data integration requirements and compatibility requirements with respect to CAS, AFIS and other Police applications.
- 2) Planning and establishment of the “Implementation model” for deployment of GIS based Crime analytics solution for the entire country. The implementation model would inter alia include identification of project locations, interfacing requirements with other information sources/databases, network management, resource personnel, process change, governance and administrative requirements, Information security, Information dissemination model, data standardization, risk management and training and change management. The “Implementation model” is pre-requisite for the rollout of GIS based Crime Analytics and should have been established before the “Go- Live” of the application.
- 3) Development, testing, initial rollout and certification of GIS based crime analytics solution for implementation in identified locations. The solution would comprise of an ETL tool (Extract-Transform-Load), Crime Information Data warehouse, Data Integration and Data quality utility and Crime Analytics application with data visualization and presentation layer with GIS based referencing capabilities.
- 4) Implementation of a national level GIS based crime analytics hub/CCTNS operations centre for aiding in strategic and operational planning for MHA/NCRB and States/UTs.
- 5) Customization and configuration of GIS based Crime analytics solution for final rollout after user acceptance and certification.
- 6) Implementation of a change management program including capacity building and training activities and handholding for a period of six months.
- 7) Operations and maintenance services for a period of three years from the date of nation-wide “Go live” of GIS based Crime Analytics solution. This period of services would also include

warranty and annual technical support services including helpdesk services, training and implementation of change management initiatives.

3.2 Brief Functional Requirements for the GIS based Crime Analytics solution

The GIS based Crime Analytics solution of CCTNS project would function as the key application for generation of intelligence information, analytical inputs and timely investigation alerts within and across jurisdictional boundaries in the CCTNS environment.

- 1) The application would utilize the CCTNS application (Customized version of Core Application Software at Centre and State/UT level) as the primary Information source database for extracting, transforming and loading data into a Crime Information Data warehouse. The Data warehouse application shall have a staging utility for data cleansing and data preparation.
- 2) Data from other relevant databases like Transport, Passport, Healthcare, RGI, IVFRT, e-Courts, etc., would also be extracted into the Crime information data warehouse after appropriate authorizations.
- 3) Suitable utilities for ensuring data standardization, data integrity and data quality would also be an integral part of the solution before loading the data from information source databases.
- 4) The Crime Analytics application would source the data from the Crime information warehouse and generate various standard, user-defined and customized analytics and reports for aiding in strategic and tactical planning for crime and criminal investigation, crime prevention and resource planning and deployment functions.
- 5) The presentation layer of the solution would have GIS based capabilities for providing geography/location based context to the output from analytics application and information visualization capabilities for generation of standard, user-defined and customized analytical outputs. Communication capabilities for dissemination of analytics inputs through various means would also be an integral part of the solution.

The detailed scope of work, Functional Requirement Specifications, Solution architecture and guidelines would be provided in the RFP to be issued to the short-listed agencies selected through this EoI. Based on the above high level description and the outline of the scope of work, the following is the indicative functional requirements for the GIS based Crime Analytics solution.

- One single search across all Crime Information databases (CCTNS-CAS/AFIS/Specialized solutions)
- Crime information repository/Data warehouse capabilities to be based on unique identities and quality data.
- Data preparation through complete cycle of quality assessment, integrity validation, standardization, cleansing, integration compatibility, reconciliation and reconstruction for efficient application of analytics functions over unique datasets for achievement of high quality results.

Notice for EoI

- Relevant and timely alerts, focused information updates, tactical/strategic inputs to Supervisory officers, field units from diverse data sources
- Identify connections, patterns, modus operandi, trends from complex data sets
- Proximity analysis, Network analysis, Buffer analysis, Cluster analysis, etc.
- Data and text mining, analytics/predictive analytics, reporting from both structured and unstructured data
- Efficient analysis of large data sets to generate multiple analytical views including clusters, association, temporal, spatial, statistical and spreadsheet views
- Geo-coding and Integration capabilities with GIS
- Analysis of Social network, commodity flow, telephone records, financial records, Critical infrastructure and Cyber crime analytics capabilities
- Easily search, match and analyze data from disparate data sources using powerful intelligent semantic searching and matching and identification of Non-Obvious relationships, etc.
- Multidimensional link analysis, communication of complex cases with intuitive briefing charts, dashboards and reports that capture and organize supporting data and comprehensive visualization capabilities
- Should be completely compatible with the Core Application Software and other associated Police applications including language localization solution of CCTNS project. Relevant analytics output should also be disseminated in all the regional languages as required. The application should address the data standardization and integrity issues with respect to language localization.

GIS presentation layer requirements

- Unified geo-database to capture, store, manipulate, analyze, manage, and present all types of geographically referenced data relevant to Police and act as a foundation to the presentation layer of the output from Crime Intelligence and Analytics applications.
- Extract relevant GIS maps and geo-referenced data for analytics and business intelligence purposes. This shall include overlaying other datasets such as census demographics, locations of various establishments, Utilities, etc., to better understand the underlying causes of crime.
- Extract crime hot spots in line with the output of analytics applications from incident maps for resource deployment.
- Assess areas of increasing criminal activity by visualizing change over time in map form (Raster/Vector and translation/ and other forms/digital elevation)

- Spatial ETL capabilities/Address and reverse geo-coding/Spatial Data Infrastructure readiness to use multiple GIS datasets
- Use web services to access maps/data and interface with external data sources
- Integration capabilities with Crime analytics, Automated Vehicle Tracking System(AVLS) , Traffic Management System(TMS) and Computer Aided Dispatch (CAD)to address Strategic and tactical planning, Incident analysis, Resource management, Emergency response, Surveillance, CAD and Traffic management.

3.3 Indicative implementation strategy and requirements

The GIS based Crime Analytics solution would be the key Analytics and Crime information repository for effective realization of Crime and Criminal tracking and the objectives of CCTNS project. The solution shall utilize CCTNS application (Customized and configured Core Application Software at States/UTs) and CCTNS-CAS (Centre) as the key information source databases.

A central hub shall be created for implementation of the national level GIS based Crime Analytics solution at the CCTNS operation and control Centre to be located in New Delhi. The CCTNS-CAS (Centre) which has a subset of consolidated and searchable crime and criminal data from all States/UTs shall be the key underlying information source database over which the national level GIS based Crime Analytics hub would be implemented. The GIS based Crime Analytics solution may also be implemented as regional hubs at State headquarters or other regional centres as per detailed assessment of requirements.

The authorized access to the crime analytics output shall be provided to the designated offices and Police stations, field personnel and other staff as per the operational guidelines to be finalized based on the approved implementation model. Further the method of dissemination of output from analytics and intelligence and the actual number of users of the application and the access criteria shall be specified in the RFP and subsequently during the bid and implementation process.

4. Instructions to bidders

4.1. Submission of EoI:

1. Eligible vendors/agencies/Service providers/Solution providers should read this Document in detail and assess their capabilities for provision of GIS based Crime analytics solutions before submission of Expression of Interest.
2. This document is only an Expression of Interest for short-listing of agencies to whom an RFP would be issued for subsequent evaluation of technical qualification and price discovery for identification of most substantially qualified bidder for selection of a solution provider for supply, implementation and maintenance of GIS based Crime Analytics solution.
3. The short-listed agencies would submit Technical and Commercial proposals in response to the RFP. The selection process will be a two stage process comprising of,(1) Short-listing of agencies based on Pre-qualification and technical criteria for issue of RFP, (2) Technical qualification and Commercial bid.
4. The solution provider would be selected based on a Quality cum Cost based Selection process of procurement.
5. Interested agencies may download the Notice to EoI document from the website <http://ncrb.nic.in> or may obtain the same from NCRB, RK Puram, New Delhi, on payment of Rs. 5000 (Rupees Five Thousand only). The payment may be made by way of a crossed demand draft from any scheduled bank, payable at New Delhi drawn in favor of AO, Pay and Accounts Office (DCPW), payable at New Delhi. Companies/agencies downloading the RFP document from the website should include in their proposals a demand draft of Rs. 5000 from any scheduled bank, payable at New Delhi drawn in favor of AO, Pay and Accounts Office (DCPW), along with the response. Failure to do so will result in rejection of the proposal.
6. Any subsequent corrigenda / clarifications will be made available on <http://ncrb.nic.in>.
7. A pre-bid meeting may be held if required before the submission date of the EoI as per the timelines provided below.
8. Interested agencies may submit their Expression of Interest (EoI) by providing all the necessary documents in English as specified in the Response Formats for each of the qualifying criteria as proof of having the minimum requirements.
9. The Expression of Interest document should be submitted in a sealed cover along with an application duly signed by an authorized signatory and must reach the following address by 1700

Notice for EoI

hours on or before February 3rd, 2012. Any submission beyond the stipulated time will be summarily rejected. NCRB reserves the right to extend the time period of submission.

Inspector General of Police (CCTNS)

National Crime Records Bureau

East Block – 7, R. K. Puram, New Delhi – 110066

Email Address: projectcctns@ncrb.nic.in

Phone: 91-11-26172324, 91-11-26105353

10. NCRB reserves the right to withdraw this EoI if it is determined that such action is in the best interest of Government of India. Short-listed companies would only be issued formal tender enquiry/Request for Proposal inviting their technical and commercial bids at a later date. NCRB reserves the right to determine the shortlist of agency based on the responses to this EoI. NCRB undertakes that all the information shared by the bidders will be held in strict confidence and will not be made public unless directed by court of law.

11. Respondents are requested to submit their responses in the format given below.

- i. Covering Letter as per the format provided in Appendix I
- ii. Requested information in the suggested formats along with the mandatory supporting documents for each of the criteria as provided in Appendix II & III
- i. For any queries related to this notice on Expression of Interest, an email may be sent to projectcctns@ncrb.nic.in on or before one week from the date of publication of EoI “[EoI Query]-Specialized solutions-GCA” should be included in the subject line.

12. Tentative timelines for completion of the bid process are as follows:

Activity	Timeline
Publication of Expression of Interest	T
Pre-Bid meeting EOI conference (If required)	T + 1 week
Last date for receipt of responses	T + 3 weeks
Evaluation of responses and approvals, Declaration of shortlisted agencies and issue of RFP	T+6 weeks

T: Date of publication of EOI.

NCRB reserves the right to modify these indicative timelines.

4.2. Pre-qualification Criteria

Participation is invited from agencies who meet all of the following criteria.

1. The participating agency must be a single legal entity registered in India as a company under the Company Act, 1956 and must have a registered office in India. The company should have been operational in India for at least the last five financial years. Proof of the same should be submitted as a part of response to the EoI.
2. The agency should have been profitable in the last three financial years.
3. The company must have a proven and consistent track record of successful supply, installation and maintenance of GIS based analytics solution with similar scope of work or Enterprise-wide Business Intelligence solutions with a GIS foundation.
4. The company must submit three citations for projects undertaken with similar scope of work specifically mentioning, a) Client name b) Contact name currently using proposed equipment, c) No. of users using the solution, d) Technologies used , e) Help desk, Service personnel and operations and maintenance mechanism, f) Warranty details, g) Cost of the project and h) Implementation period.
5. The company should have a minimum annual turnover of Rs.300 crores during each of the last three financial years from Software Development and System integration services.
6. The company should be a CMMi level 5 company with certification for the enterprise-wide business solutions and for Business Intelligence and Analytics SBU.
7. The company should have executed at least one project in Government during the last three (3) years for an order value of not less than Rs. 25 crore for GIS based Analytics based solution or Enterprise-wide Business Intelligence solutions with a similar scope of work.
8. The Bidder shall not be under a Declaration of Ineligibility for corrupt or fraudulent practices or blacklisted with any of the Government agencies.

4.3. General Instructions

1. Considering the sensitive nature of the domain of the project and the data involved, it is mandatory for all short-listed companies to be security-vetted by MHA.
2. The Agency must be able to commit to engaging with NCRB, States/UTs for at least 3 years.
3. The Agency should agree to make presentations related to the information sought in response to

Notice for EoI

this EOI, if so requested by NCRB.

4. The agency shall bear all the costs for participation in the bid process including preparation of responses to the EoI or RFP and must be ready to undertake this activity on its own.
5. The companies shortlisted on the basis of this EoI must develop and demonstrate a proof of concept, with basic functionality, if so requested by NCRB during the Technical proposal stage before final selection. The demonstrations would be part of the technical evaluation during the technical/ financial bid process and the companies short-listed must be prepared to bear the costs for the same.
6. Participants declared by MHA to be ineligible to participate for unsatisfactory past performance, corrupt, fraudulent or any other unethical business practices shall not be eligible.
7. Breach of general or specific instructions for bidding, general and special conditions of contract with MHA or any of its other client organizations during the past 5 years may make a firm ineligible to participate in EoI bidding process.
8. MHA reserves its right to subject the bidders to security clearances, as it deems necessary.
9. All software license costs for applications, system software embedded software, Operating Systems, Plug-ins, Scripts, Utilities and all other associated software components shall be inclusive of the total price bid of the bidders. The details of the same shall be mentioned in the commercial terms of the RFP to be issued to the shortlisted agencies through this EoI.
10. All payments to the implementing agencies appointed through this bid process shall be outcome oriented and shall be based on a staggered payment milestone approach. All the payments shall be linked to the achievement of certain defined outcomes and key milestones based on service level agreements to be defined in the commercial terms of the RFP.

Appendices

Appendix I: Covering letter from the Agency

Company Letterhead

[Date]

**Inspector General of Police –
CCTNS National Crime Records
Bureau
East Block – 7, R. K.
Puram, New Delhi -
110010**

Reference: Notice for Expression of interest to supply, install, test and maintain GIS based Crime Analytics Solution

Dear Sir,

This is to notify you that our company intends to submit a proposal in response to the EoI for supply, installation, testing and maintenance of a GIS based Crime Analytics solution.

Primary and Secondary contacts for our company are:

	Primary Contact	Secondary Contact
Name:		
Title:		
Company Name:		
Address:		
Phone:		
Mobile:		
Fax:		
E-mail:		

We confirm that the information contained in this response or any part thereof, including its exhibits, and other documents and instruments delivered or to be delivered to NCRB is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead the department in its short-listing process.

We fully understand and agree to comply that on verification, if any of the information provided here is found to be misleading the short listing process or unduly favours our

Notice for EoI

company in the short listing process, we are liable to be dismissed from the selection process or termination of the contract during the project, if selected to do so, for undertaking the supply, installation, testing and maintenance of a GIS based Crime analytics solution.

Should we be shortlisted after the evaluation of this response, we agree to have security vetting done by MHA. We understand that we are liable to be dismissed from the selection process if any association is revealed that may give rise to conflict of interests.

Should we be selected to execute this project, we agree to engage with this project for a minimum of three years.

We agree to abide by the conditions set forth in this EoI.

It is hereby confirmed that I/We are entitled to act on behalf of our corporation/company/ firm/organization and empowered to sign this document as well as such other documents, which may be required in this connection.

Dated this, _____ Day of _____, 2011

(Signature)
(In the capacity of)

Duly authorized to sign the EoI Response for and on behalf of:

Sincerely,
[AGENCY'S NAME]

Name

Title

Signature

Date

(Name and Address of Company) Seal/Stamp of the Agency

CERTIFICATE AS TO AUTHORISED SIGNATORIES

I,, certify that I am of
....., and that
..... who signed the above response is authorized to
bind the corporation by authority of its governing body.

Date

(Seal
here)

Appendix II: INDEX OF FORMATS & SUPPORTING DOCUMENTS

The responder would be required to provide all relevant forms listed below. All participating firms would be required to furnish their Certificates of Incorporation issued by the Registrar of Companies.

Criteria refers to paragra	Requested Information
4.1	<p>Form I: Details of the Organization</p> <p>Mandatory Supporting Documents</p> <ol style="list-style-type: none"> 1. Certificate of Incorporation from Registrar Of Companies (ROC) 2. Relevant sections of Memorandum of Association of the company or filings to the stock exchanges to indicate the nature of business of the company
4.2	<p>Form II: Financial Information</p> <p>Mandatory Supporting Documents</p> <ol style="list-style-type: none"> 1. Auditor Certified financial statements for the last five (5) financial Years, i.e. from 2011-10 to 2006-07. Please include only the sections on P&L and the assets, not the entire balance sheet.
4.3	<p>Form III: Information on Revenue from supply, installation, testing and maintenance of a GIS based Analytics solution</p> <p>Mandatory Supporting Documents</p> <ol style="list-style-type: none"> 1. Certification by the company auditors supporting the revenue break-up
4.4	<p>Form IV: ISO Certification</p> <p>Mandatory Supporting Documents</p> <ol style="list-style-type: none"> 1. Copies of the ISO Certification for the last three years.

4.5	Form V: Project Information - Prior Experience in supply, installation, testing and maintenance of GIS based Crime analytics solution
4.6	Form VI : Project Information (Government Experience projects) Please use one form per project. Mandatory Supporting Documents for Form -V &VI 1. Citations for each project undertaken should have the following details a) Client name b)Contact name currently using proposed equipment, c)No. users using the solution, d) Technologies used (e) Help desk, Service personnel and operations and maintenance mechanism, f) Warranty details, g) Cost of the project and h) Implementation period.

It is mandatory to provide all the information requested and failure to do so would be treated as non-compliance. NCRB undertakes that the information would be kept confidential until and unless mandated by the Court of Law.

Appendix III: Formats for Responses

Form I: Details of the Organization	
Name	
Nature of the legal status in India	
Nature of business in India	
Date of Incorporation	
Date of Commencement of Business	
Address of the Headquarters	
Address of the Registered Office in India	
Other Relevant Information	

Form II: Financial Information					
	FY 2010-	FY 2009-	FY 2008-	FY 2007-08	FY 2006-07
Revenue (in INR Crores)					
Profit Before Tax (in INR Crores)					

Form III: Information on Revenue from Supply, Installation, Testing & Maintenance of GIS based Crime Analytics solution			
	FY 2010-11	FY 2009-10	FY 2008-09
Revenue from System Integration Services (in			
Revenue from implementation of GIS based analytics/Solutions with similar scope for enterprise wide Business Intelligence solutions			

Form IV: ISO Certification Information	
Date of Assessment	
Units/Locations Assessed	
Name of the Assessing company and their contact coordinates	

Form V: Information on Prior Experience in supply, installation, testing and maintenance of GIS based analytics solution with multiple unique instances of deployment (one form for each project reference duly certified by authorized signatory)	
Client Information	
Name of the client	
Details of the Client’s contact person for reference. Please include name, designation, postal address, contact phone, fax number and e-mail id	
Any relevant details about the client organization	
Project Details	
Nature of the Project	
Total Contract Value of the project	
Please provide a description of the project including the goals of the project, scope of the project, uniqueness of the project, complexity of the project, significant achievements and any other detail considered significant.	
Geographical Locations of Implementation	
Present status of the project	
Number of Locations/Units at which the project is Implemented	
Date of commencement of the project	
Date of successful completion of the project. If the project is not completed, please provide dates of key milestones already achieved and target dates for upcoming key milestones up to and including the expected date of completion.	

Scope of Engagement	
Duration of maintenance support	
Details of the Solution	
Number of Instances of deployment of the solution	
Technical Details of the solution:	
Other Relevant Information	

Form VI: Information on Government Project Experience (one form for each project)	
Client Information	
Name of client (Government Department)	
Country of Client/solution deployment	
Details of the Client’s contact person for reference. Please include name, designation, postal address, contact phone, fax number, e-mail id	
Any relevant details about the Client	
Total number of Employees of the client organization (department/ministry/PSU)	
Project Details	
Nature of the Project including the government domain and nature of engagement	
Total Contract Value of the project	
Please provide a description of the project including the goals of the project, scope of the project, and any other detail considered significant.	
Present status of the project	
Date of commencement of the project	

Notice for EoI

<p>Date of successful completion of the project.</p> <p>If the project is not completed, please provide dates of key milestones already achieved and target dates for Upcoming key milestones up to and including the expected date of completion.</p>	
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